MATRIX42 MARKETPLACE PRODUCTS

Remote Assistance Connect

Matrix42 Remote Assistance – Connect allows the access and control of all remote devices on the company's network from any current browser. Conduct remote maintenance and support sessions as if you were physically on-site. Most administrative tasks can be performed regardless of the location of the IT administrator, ensuring happier and more productive end-users. They receive faster support from the IT department and also benefit from reduced downtime.

Description

HERE'S WHY REMOTE ASSISTANCE CONNECT
WILL BECOME YOUR NEW FAVORITE REMOTE SUPPORT SOLUTION:

- **Web-based**: Initiate support sessions directly from your browser, without additional software or client installations, from any location.
- **Lean and powerful**: Direct access to PowerShell, CMD, and file transfer, multi-monitor support, tamper-proof journal, AD integration... Everything your remote support needs – as accessible and user-friendly as never before.
- **Maximum security**: Encrypted communication via the https standard port 443. No firewall or VPN configuration required. Available as both an on-premise and SaaS cloud solution.
- **Pays off immediately**: As sleek and powerful as the tool is, the pricing is equally attractive. Plus, a transparent licensing model with full cost control. Request your customized quote today!

At Matrix42, we understand how crucial reliable and efficient remote support solutions are for you. That's why we are excited to introduce our latest product: Remote Assistance Connect.

Experience the future of remote support with Matrix42 Remote Assistance Connect! Fast, flexible, seamless, and above all, secure!

Additional information

Product link	https://marketplace-staging.matrix42.com/product/remote-assistance-connect/