

MATRIX42 MARKETPLACE PRODUCTS

Human Resources Management

The ITSM add-on provides support for IT-supported human resources processes starting with onboarding, offboarding, movement as well as time-controlled service provisioning in the Matrix42 system. **The number of licenses is based on the number of licenses of the existing Workspace Management product. Please contact your sales representative for an individual offer.**

Description

The ITSM add-on enables you joining full-automated human resources management.

It's supports nearly each shape of onboarding, movement and offboarding and allows you to manage different complex infrastructures with one central solution.

Features and added value:

- Scheduling for the automatic provision of services for employee entries/movements/offboardings
- Multiple naming and password conventions can be defined individually for each domain in the interface and checked in a preview
- The initial password is either predefined or generated individually for each user according to specifications such as minimum, maximum length and complexity
- The "New employee" workflow also creates an MS Exchange or MS Office 365 mailbox for the new user
- Existing authorization groups, including their description from the Active Directory, are automatically made available as catalog items in the Matrix42 system
- Additional workflows such as "User Offboarding" are included to list, document and deactivate consumed services on the software side
- In the future, employee relocations can be planned precisely to ensure that the corresponding authorizations are not forgotten after a department leaves or changes
- Every automatism is fully documentatet as request for change ticket, to be fully informed at any time
- Any time-controlled service provisioning is possible centrally and thus offers maximum flexibility

The range of functions was taken from individual add-ons, which can also be purchased separately.



- AD Catalog Management
- Workflow Activity Extension Pack
- Scheduled Service Provisioning

Technical requirements:

- Matrix42 Enterprise Service Management (the standard supported versions)
- The account must be able to be created via Powershell
- Exchange server management tools in the respective Exchange version (under Exchange provisioning)
- Office 365 management/Powershell tools (under Office365 provisioning)
- Powershell management tools for the respective system (if not MS Exchange or MS Office 365)

Video:

[Human Ressources Management - Installation and Configuration](#)

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Additional information

Digital Workspace Platform (DWP) Compatibility	11.x
Platform	Digital Workspace Platform (DWP)
License metric	Per User
Manufacturer	innomea GmbH
Contract type	Subscription
Product link	https://marketplace-staging.matrix42.com/product/human-resources-management/