

MATRIX42 MARKETPLACE PRODUCTS

Message Center

The **Message Center for Matrix42** digitizes the flow of information out of the system and provides all users with important information fully automatically on all Windows 10 devices in real time. Sending and keeping track of important information of all kinds in a timely manner.



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Description

The Message Center for Matrix42 digitizes the flow of information out of the system and provides all users with important information fully automatically on all Windows 10 devices in real time.



Features and functions

- Create audiences through rules and thus have recipients determined fully automatically. Thanks to message templates, data from the data model can be used.
- The Windows 10 Info Centre Agent channel is delivered as standard.
- Creating evaluations of notifications and the responses, e.g. survey results, sent via agents.
- Historical sequence or a chronicle of notifications.
- All sent notifications are made visible centrally regardless of the channel on which they were sent.



Functionality enhancements through the Labtagon Windows Generic Agent (Windows 10 and/or 7+8).

In addition to the possibility of displaying messages in the Info Centre, the following functionalities can be used for your notifications:

- Scrolling text similar to a stock ticker
- Pop Up as full screen, can be positioned on the screen
- Active windows can be overridden by the message, i.e. the message comes directly to the foreground
- Integration of links to websites
- Images and videos

Advantages

- Error prevention, as time-consuming, manual maintenance of message content is no longer necessary
- Due to the possibility of having recipients determined fully automatically, no person can be forgotten
- Excellent overview of when which message was sent and delivered



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Use cases

Sending and keeping track of important information of all kinds in a timely manner, e.g:

- General information to employees
- Specialised information
- System failures or upcoming system maintenance
- General malfunctions
- software or service information

Recommendations for implementing this product

This product is delivered turnkey.

Knowledge: Admin Basic.

Further information on our [website](#).



Additional information

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|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Platform | Digital Workspace Platform (DWP), Service Management, Software & Asset Management |
| Please note | Labtagon extensions are offered for all Matrix42 versions currently included in standard support. Labtagon-Erweiterungen werden für alle Matrix42-Versionen angeboten, die derzeit im Standardsupport enthalten sind. |
| AppFabric Required | No |
| License metric | Per User |
| Manufacturer | Labtagon GmbH |
| Contract type | Subscription |
| Product link | https://marketplace-staging.matrix42.com/product/message-center/ |