Matrix42 Marketplace Products

C4IT Analyse Depot (Per User)

Matrix42 makes data transparent, the analysis depot makes the data usable. Interactive dashboards give you a deep insight into your data. This enables dynamic monitoring of your KPIs and simplifies the investigation of the cause.

Description

C4IT Analyse Depot

Matrix42 makes data transparent, the analysis depot makes the data usable.

Interactive dashboards give you a deep insight into your data. This enables dynamic monitoring of your KPIs and simplifies the investigation of the cause.

Whether license, asset and contract management, service desk or service catalog - the basis of all Matrix42 products is information.
The usefulness of the information gathered about inventory and processes stands or falls with the reporting.

With the standards of the Consulting4IT Analysis Depot you create transparency. The reports, views and evaluations contained in the depot can be used immediately. They

provide overviews, key figures, analyzes or information for your SLA management.

As a system integrator with process experience, a description of the application scenarios is a matter of course for Consulting4IT.
The spectrum ranges from the analysis of service and support quality to detailed evaluations of assets and licenses to identify potential savings. But reports for the administration of your Matrix42 modules also create comprehensive transparency. For example, you always have the necessary overview of your existing import definitions and their configuration.

Analysis examples

Inventory results

- Evaluation of the assets recorded and not recorded in the inventory
- Overview of the collection rate and the passage of time
- List of differences

Budget & cost management

- Budget planning
- Comparison of the budget with planning
- Actual costs

Object permissions

- Evaluation of the authorizations in the Matrix42 system for each user
- Overview of the source (role) for authorizations
- Identifying forbidden entries

Influencing factors

- Evaluations of the possible influencing factors on a deviating key figure (SLA, lead time, asset master data)

Service management

- Master data quality
- Assets
- Incidents
- Problem
- Changes
- Services

Activations

- Overview of the automatic processes in Matrix42 Workspace Management

Overview - Consulting4IT analysis depot for Matrix42

- Dynamic presentation of analyzes in interactive dashboards
- Analyzes from software asset management & service management
- Can be combined modularly and flexibly with data from Matrix42 and other systems
- Research into causes through interactive charts
- Information on service & support quality or assets & licenses are prepared, condensed and shown linked
- Initial workshop

    - Inventory of processes and SLAs
    - Requirements recording & definition of goals
    - Analysis of the database and definition of customer-specific key figures
    - Integration of the SQL views in Power BI

- Review workshops

    - Before / after comparison
    - Adjustment of the target definition
    - Analysis of data quality
    - Development of optimization potential
    - Review and revision of key figures

Additional Information:
Flat rate up to 500 users: 2500 € per year

How do I get the product?
The client setup file and the user manual are available after purchase. Shortly afterwards, the server installation and a briefing on the product will take place in a joint appointment with Consulting4IT.

Additional information

Platform	Digital Workspace Platform (DWP)
License metric	Per User
Manufacturer	Consulting4IT GmbH
Contract type	Subscription
Product link	https://marketplace-staging.matrix42.com/product/c4it-analyse-depot-per-user/